# **VISION**

Federal agencies working together to efficiently provide top quality customer service.

# MISSION STATEMENT

The mission of the Atlanta Federal Executive Board is to provide cost effective service that advances national and local initiatives, through enhanced partnerships, in such a manner that inspires public trust and confidence.

### **CORE VALUES**

### Communication

We recognize the importance of communication that imparts needed information, the sharing of new ideas, lessons learned, and needs and achievements.

### Collaboration

We will work together as well as with community partners to solve problems and create a vibrant community sustained through creativity, diversity, and cohesiveness.

### **Cost Effectiveness**

When possible, we will share resources and work together to eliminate duplication of efforts.

### Commitment to the Public and Our Employees

We care and are concerned about the needs of our employees and the public we serve. We will treat others with respect and work for the empowerment of both our employees and the public.

#### **Customer Focused**

We promise to listen to the feedback from our customers and always seek to provide timely and accurate services.

### Character

We pledge to be accountable to those we serve; operate with integrity and to weed our fraud and corruption so as to inspire public trust.

### **Continuous Improvement**

We will seek to anticipate, identify and resolve problems. We will continuously strive to develop better and new ways to provide exceptional customer service.

## **Cumulative Results**

We seek to build on positive achievements and to be action-oriented, following through on tasks, to focus on results and fulfill our promises.

### **Champions**

We are a Federal community of champions and we will invite these champions to give leadership to FEB initiatives.

# **Community Involvement**

We pledge to be involved in the community in which we work; to provide funds through our support of the Combined Federal Campaign, and hands on experiences through our individual volunteer efforts.